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PATENT APPLICATION
DOCKET NO. 10991149-2

Handwritten: #211/F, 2-24-04, me, (Co 12)
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GROUP 3600

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

INVENTOR(S): Qiming Chen, et al.
SERIAL NO.: 09/464,311 GROUP ART UNIT: 3623
FILED: 12/15/1999 EXAMINER: A.K. Robinson Boyce
SUBJECT: "Customer Profiling Apparatus for Conducting Customer Behavior Pattern Analysis, and Method for Comparing Customer Behavior Patterns"

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SIR:

Amendment F and Preliminary Amendment
To Accompany RCE Filing

In response to the Advisory Action dated December 4, 2003,
Applicants argue as set forth herein.

Amendments to the Claims are reflected in the listing of claims
which begins on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.

02/06/2004 EFLDRES 00000081 09464311

02 FC:1201

86.00 OP

02/06/2004 EFLDRES 00000081 09464311

03 FC:1252

420.00 OP

Serial No.: 09/464,311
Case No. 10991149-2
Amendment F